



SURREY
FOOD BANK

www.surreyfoodbank.org



ANNUAL REPORT

2024 / 2025



Unit 1 – 13478 78th Ave
Surrey, BC, V3W 8J6
Phone: 604.581.5443
E-mail: info@surreyfoodbank.org

Fueling a nourished and thriving community with good food and great people.



THANK YOU FOR YOUR SUPPORT!

This report reflects Surrey Food Bank's work during Fiscal Year 2025, from October 1, 2024 to September 30, 2025.

Throughout the year, neighbours across Surrey and North Delta came through our doors looking for food they could rely on. Thanks

to our community's support, we were there consistently, week after week. Volunteers gave their time, donors stepped forward with generosity, and partners worked alongside us to ensure food access remained steady and dignified..

The pages that follow share how that support came together — highlighting the people, planning, and care behind our work, and the role our community plays in making reliable food access possible.

ANNUAL REPORT

CONTENT

03

MESSAGE FROM THE ED

08

BY THE NUMBERS

11

OUR PROGRAMS

05

ABOUT SURREY FOOD BANK

09

BEHIND THE SCENES

13

FINANCIAL STATEMENT

07

THE YEAR IN CONTEXT

10

VOLUNTEERS & COMMUNITY

14

BOARD & LEADERSHIP



MESSAGE

FROM THE EXECUTIVE DIRECTOR



“More neighbours came through our doors than ever before — and more than ever, our community showed up to help.”

2025 was a year that showed us, once again, what this community is capable of.

We welcomed more neighbours than ever before (just over 200,000!) through our doors. Families working hard to keep up with rising costs. Seniors stretching fixed incomes. Parents doing everything they can to make ends meet. The need was real, and it remained steady throughout the year.

And so did your support.

Our volunteers continued to help week after week. Donors gave generously. Partners stepped forward with food, funding, and trust. Because of that collective effort, Surrey Food Bank remained a place neighbours could rely on.

Nearly 1.8 million pounds of food were distributed this year across more than 215,000 visits. That number represents so much more than a big number on the scale — it reflects consistency. It reflects careful planning, organized systems, and people working together to make sure shelves were stocked and distribution ran smoothly.

I often say we're a bridge, not a band-aid. This year, that bridge held strong. It held because it's built by neighbours helping neighbours — by people who believe that food access should be steady, respectful, and rooted in care.

I'm deeply grateful to everyone who makes this work possible. Your time, your generosity, and your belief in our mission ensure that Surrey Food Bank remains a dependable part of this community.

KIM SAVAGE
EXECUTIVE DIRECTOR, SURREY FOOD BANK

WHO WE ARE

ABOUT SURREY FOOD BANK

Surrey Food Bank exists to ensure that neighbours across Surrey and North Delta have access to food when they need it.

Every week, families, seniors, working households, and newcomers come through our doors. Many are navigating rising costs and financial pressure. Our role is to provide steady access to nutritious food in a way that feels welcoming and has dignity.

We are part of this community. The people we serve are our neighbours, and so are the volunteers, donors, and partners who support this work. Together, we ensure no one has to face food insecurity alone.



MISSION



Fueling a nourished and thriving community with good food and great people.

VISION



A community where no one goes hungry, and where those once in need become contributors, creating a cycle of shared resilience and mutual support.

VALUES



PEOPLE (YOU) MATTER MOST

→ Every decision we make starts with the people we serve and the community that supports this work.

FOSTER STABILITY & INDEPENDENCE

→ Food support creates breathing room so families can focus on the next steps toward stability.

GOOD FOOD FOR ALL

→ We prioritize nutritious, balanced food that supports real kitchens and real families.

INCLUSIVE ON PURPOSE

→ We work intentionally to ensure our services are welcoming, accessible, diverse, and respectful to all.

ROOTED IN COMMUNITY

→ We are local, and this work is powered by neighbours helping neighbours.

SPARK COLLABORATION & INNOVATE

→ We partner with others, adapt when needed, and continuously improve how we serve our community.



FRESH & BALANCED FOOD

We prioritize fresh produce, dairy, and proteins, complemented by essential staples families can use every day.



CONSISTENT ACCESS

Structured visits families can plan around, providing steady and reliable support.



**ROOTED IN
COMMUNITY,
FOCUSED ON
RELIABLE FOOD**

THE YEAR IN CONTEXT

2025: Steady Support in a Time of Ongoing Need

2025 was a year of growth across Surrey Food Bank.

More neighbours came through our doors than ever before. Visits continued to climb, and thousands of households reached out for support for the first time. For many families, rising grocery prices and housing costs meant food support became part of how they managed month to month.

That growth was reflected in every part of our work. Nearly 1.9 million pounds of food came into our warehouse, and more than 1.7 million pounds were shared with neighbours across Surrey and North Delta. Of the food distributed, nearly half was fresh and perishable — a new record for our organization.

Programs such as Seniors, Tiny Bundles, and Hamper to Your Home continued to expand their reach, ensuring that support remained accessible to those who needed it most.

As client numbers rose, so did the response from our community. Volunteers gave tens of thousands of hours to keep operations running smoothly. Donors stepped forward with financial support and food

contributions. Retail partners, schools, and local organizations helped stretch resources and recover food that might otherwise have gone to waste.

This was not just a year of increased demand. It was a year of increased effort — across programs, across depots, and across the community. The systems strengthened. The partnerships deepened. The collective commitment to reliable food access became even more visible.

2025 required focus, coordination, and care. It also reinforced why this work matters. As needs evolve, so will we — grounded in community and committed to steady, reliable support.

A year marked by growth, rising need, and shared effort.

BY THE NUMBERS



215,062
TOTAL VISITS



15,778
REGULAR CLIENTS



5,183
FIRST-TIME VISITORS



1.8 MIL
POUNDS OF FOOD
DISTRIBUTED



\$6.4 MIL
VALUE OF FOOD
DISTRIBUTED



8.3
POUNDS OF FOOD
DISTRIBUTED PER VISIT



39.6%
OF FOOD DISTRIBUTED WAS
FRESH AND PERISHABLE

COMMUNITY SUPPORT

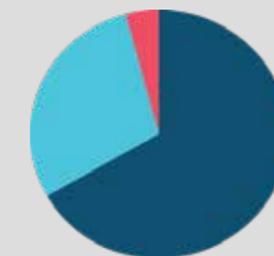


450
VOLUNTEERS SUPPORTED
US EACH MONTH



27,783
HOURS GIVEN BACK TO
THE COMMUNITY

DONOR CONTRIBUTIONS



- \$6,409,904
VALUE OF FOOD DONATED
- \$2,776,524
DONATIONS & FUNDRAISING
- \$398,978
PROGRAMS & OTHER
INCOME

BEHIND THE SCENES

HOW FOOD MOVES THROUGH THE FOOD BANK



Food arrives daily from grocery stores, farms, food drives, and generous community partners. Each donation is logged and reviewed before entering our system.



Staff and volunteers check quality, sort items, and store food safely. Careful tracking ensures we know what is available and what needs to be replenished.



Food is prepared based on household size and shared across our depots. Structured visits help ensure the process is organized, fair, and consistent.

VOLUNTEERS MAKING THE WORK POSSIBLE

Volunteers are not an extra layer at Surrey Food Bank — they're central to how the work gets done.

Throughout 2025, volunteers showed up week after week — sorting food, preparing orders, and assisting neighbours during distribution. On average, approximately 138 volunteers supported the organization each

month, contributing tens of thousands of hours over the year.

Volunteers came from across the community, and their steady presence allowed operations to remain organized and reliable. Alongside donors and partners, they help create a system neighbours can count on.



OUR PROGRAMS

SUPPORTING NEIGHBOURS AT EVERY STAGE

Our programs are designed to provide consistent, practical support to individuals and families across Surrey and North Delta. While food access is at the centre of our work, each program is shaped around dignity, reliability, and community partnership.

01 REGULAR FOOD DISTRIBUTION

Balanced food provided through structured visits across our depots. Households receive fresh produce, dairy, proteins, and staples based on family size, helping them manage rising food costs with greater stability.

02 TINY BUNDLES

Providing food and essential supplies to families with infants and young children. Tiny Bundles supports parents during a critical stage of development by helping with items like baby food, formula, special supplements, and diapers.

03 SENIORS

Supporting older adults living on fixed incomes with reliable access to nutritious food. This program recognizes the growing financial pressure many seniors face and ensures they receive support in a respectful and structured way. Special items — including easy-to-prepare meals and easy-to-digest meal replacements — are part of the food offered to help meet specific health and mobility needs.

04 HAMPER TO YOUR HOME

For neighbours who are home-bound or unable to travel to a depot, this program delivers food directly to their door. It ensures accessibility for individuals facing mobility, health, or transportation challenges.



PROGRAM PARTICIPATION



Tiny Bundles: 13,918 clients



Seniors: 13,243 senior visits



Hamper to Your Home: 1,950 home deliveries

**SERVING
THOUSANDS OF
NEIGHBOURS
THROUGH
SPECIALIZED
PROGRAMS EACH
YEAR.**

FINANCIAL STATEMENT

BOARD & LEADERSHIP



Fiscal Year 2025 was a year of growth — and that growth required thoughtful financial management.

Providing governance, oversight, and strategic direction to ensure Surrey Food Bank operates in alignment with its mission.

With more neighbours relying on us than ever before, we focused on using every dollar wisely and keeping operations steady.

\$6.4 million in donated food and products. That support allowed us to distribute nearly 1.8 million pounds of food.

This year, Surrey Food Bank recorded \$9.6 million in total revenue, including \$2.7 million in donations and fundraising and

Full details are available in the audited financial statements.

The Board of Directors works alongside the leadership team to guide long-term planning, uphold financial stewardship, and support strong organizational

practices. Together, they help ensure that resources are managed wisely and that the organization remains a steady, dependable presence for the community it serves.

BOARD OF DIRECTORS

STEVE LEWARNE
Chair

ASIAH KAWA
Vice Chair

YUEN IP
Treasurer

ATESH KANT
Secretary

CURTIS BEDWELL
Director

KARAN JOHAR
Director

JESSICA THEISSEN
Director

RAJEEV SHANKAR
Director

LEADERSHIP TEAM

KIM SAVAGE
Executive Director

TRACY BAKER
Director of Operations & Administration

SYMA SHAHEEN
Director of Development

VIJAY MORADIYA
Senior Manager of Finance

DEBBIE CALLOW
Programs Manager

REVENUE	\$9,585,406
Donated food & other products	6,409,904
Donations & fundraising	2,776,524
Programs	179,053
Miscellaneous	219,925
EXPENSES	\$ 9,508,401
Program Costs:	
Client Services & Food Collection/Distribution	8,244,334
Community Engagement	126,831
Administrative Costs	570,301
Fundraising Costs	566,935



SURREY
FOOD BANK



Unit 1 – 13478 78th Ave
Surrey, BC, V3W 8J6
Phone: 604.581.5443
E-mail: info@surreyfoodbank.org